

The background of the slide features a close-up of an olive branch with several green olives and silvery-green leaves. The entire image is overlaid with a semi-transparent dark blue filter. A thick, white, curved line sweeps across the bottom right corner of the slide.

TNB الوطني

INVESTORS REPORT Q1 2024



► VISION

To be the most pioneering, innovative and robust bank.

Main Objectives:

- Ensure the satisfaction of our shareholders by achieving the best return on investments
- Meet the aspirations of our customers
- Invest in our employees
- Improve the customer’s experience
- Achieve the highest levels of banking transparency and governance
- Ensure a sustainable social impact for our community and the national economy
- Digitization and enrolling new high-tech banking solutions to the Palestinian Banking Sector
- Accelerate growth by achieving the best financial and operational indicators

► MISSION

To create opportunities of success for our community by being the most responsive bank.

► TABLE OF CONTENT

Overview	4
Key Strengths	9
Financial Inclusion	13
Sustainability	15
International Relations	17
Corporate Governance	18
Stock Performance & Shareholding Structure	25
Regulatory Environment	29
Financial Sector Overview	30
TNB’s Financial Highlights	32

OVERVIEW

The National Bank (TNB), listed on the Palestine Securities Exchange under the ticker symbol "TNB," stands as Palestine’s fastest growing and one of its most trusted financial institutions. Established in 2012 through the merger of Al Rafah Microfinance Bank and the Arab Palestinian Investment Bank, TNB has evolved from a microfinance institution to a full-spectrum provider of corporate, retail, and investment banking services.

With an authorized capital of \$115 million, TNB has consistently delivered robust financial performance, achieving a remarkable 59% year-on-year increase in net profits and maintaining a strong Capital Adequacy Ratio (CAR) of 16.71%, which surpasses both local and international regulatory requirements. Over the years, TNB has expanded its operations through a series of pioneering mergers and acquisitions, such as:

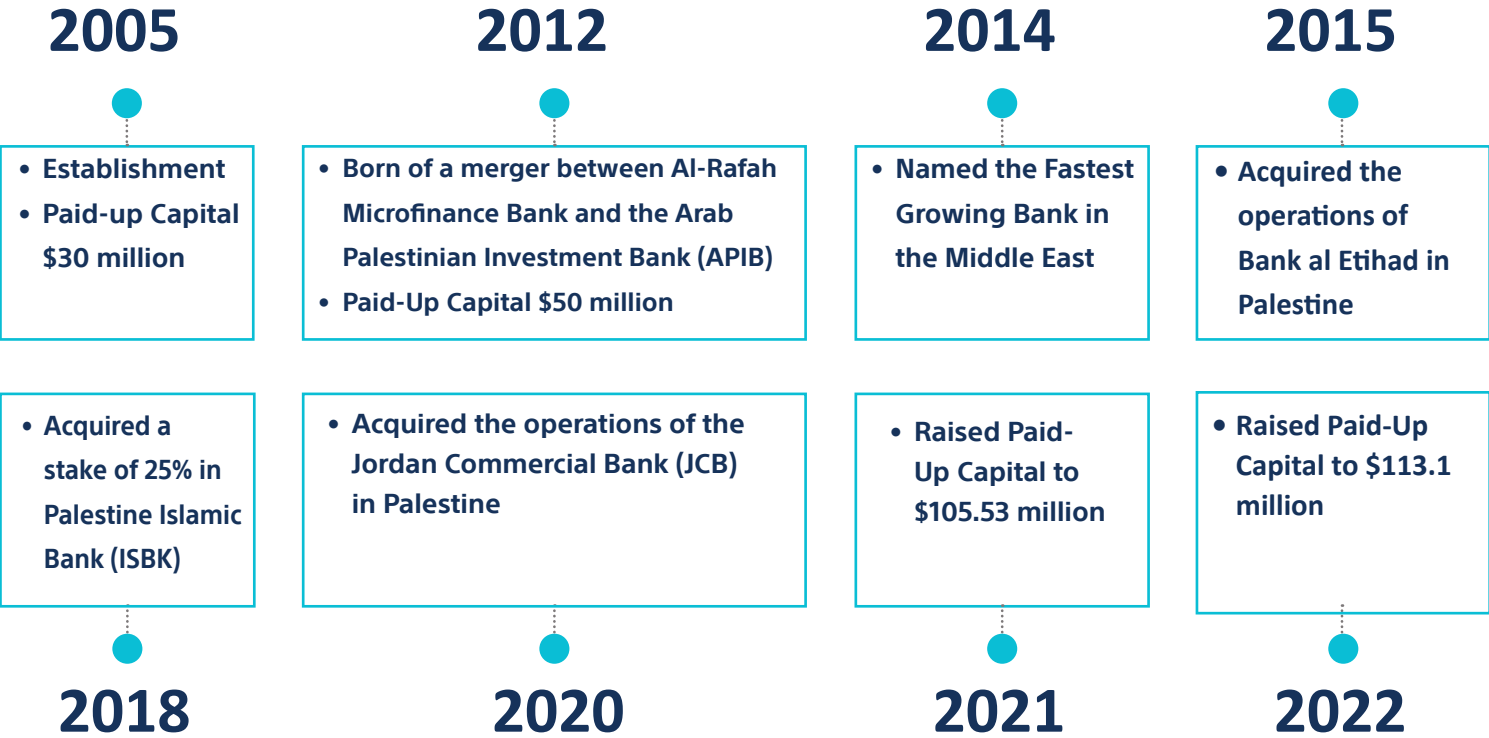
2015: Acquired Bank al Etihad’s operations in Palestine, becoming the first Palestinian bank to acquire a Jordanian bank’s local assets.

2018: Acquired a 25% stake in the Palestine Islamic Bank (PIB).

2020: Acquired the operations of Jordan Commercial Bank (JCB) in Palestine, further strengthening its local presence.

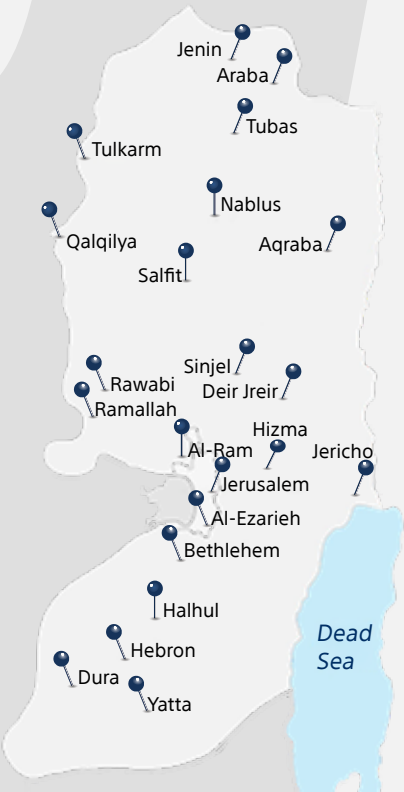
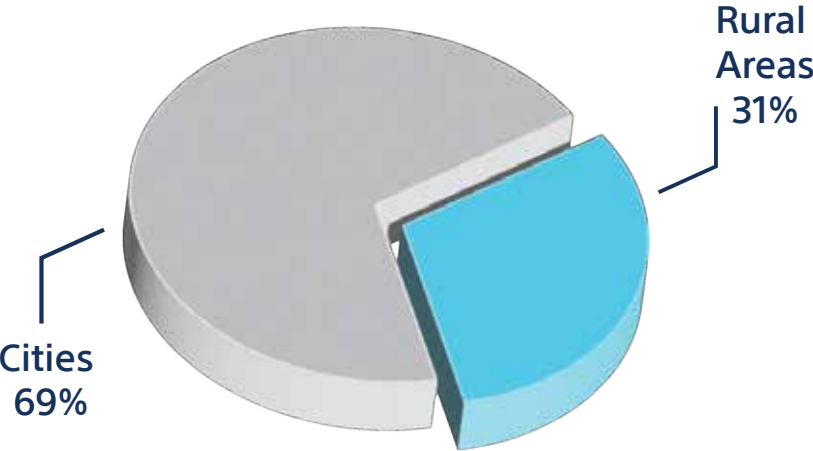
Today, TNB is not only a leader in financial services but also an innovator in the Palestinian banking sector, introducing advanced digital solutions and expanding its footprint in underserved areas. Through these initiatives, TNB is committed to supporting national economic development, achieving operational excellence, and fostering a positive social impact within the communities it serves.

MILESTONES
MERGERS & ACQUISITIONS



▶ BRANCHES NETWORK

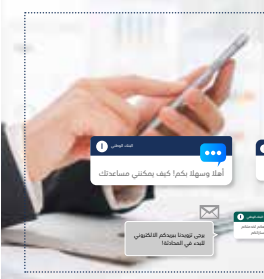
Geographic Expansion



▶ E-CHANNELS
SERVING MORE THAN 192,000 CLIENTS



TNB Online & Mobile
28,231 active users
4.84% Growth compared to 2023



Digital Service Center
27,449 tickets



Digital Onboarding
✓ Savings Accounts
✓ Current Accounts
✓ Financial Inclusion Accounts



High-tech ATMs
45 ATMs
32% in rural areas
Responsive ATMs for blind and visually impaired in each governorate
72% serve handicapped

SUBSIDIARIES



Watan Investment Company (WatanInvest)

WatanInvest, the premier investment subsidiary of The National Bank, provides a comprehensive suite of financial and investment advisory services tailored for both private individuals and corporate clients. Headquartered in Palestine, WatanInvest specializes in delivering strategic financial solutions across multiple sectors, including Shariah-compliant options that meet the unique needs of the Palestinian market.

With a portfolio exceeding \$100 million, WatanInvest has played a pivotal role in some of Palestine’s landmark financial transactions since the late 1990s. These include managing major bond issuances and public offerings for prominent entities like the Palestine Electric Company and the Palestine Mortgage and Housing Corporation. Additionally, WatanInvest collaborates with international institutions such as the International Finance Corporation (IFC) and the German Investment and Development Corporation (DEG) on impactful infrastructure projects.

As The National Bank's dedicated investment arm, WatanInvest combines deep local expertise with global financial standards to support its clients through every phase of the business cycle, from mergers and acquisitions to capital restructuring. This unique blend of regional insight and international reach enables WatanInvest to guide investors towards achieving their long-term strategic objectives in Palestine’s evolving financial landscape.



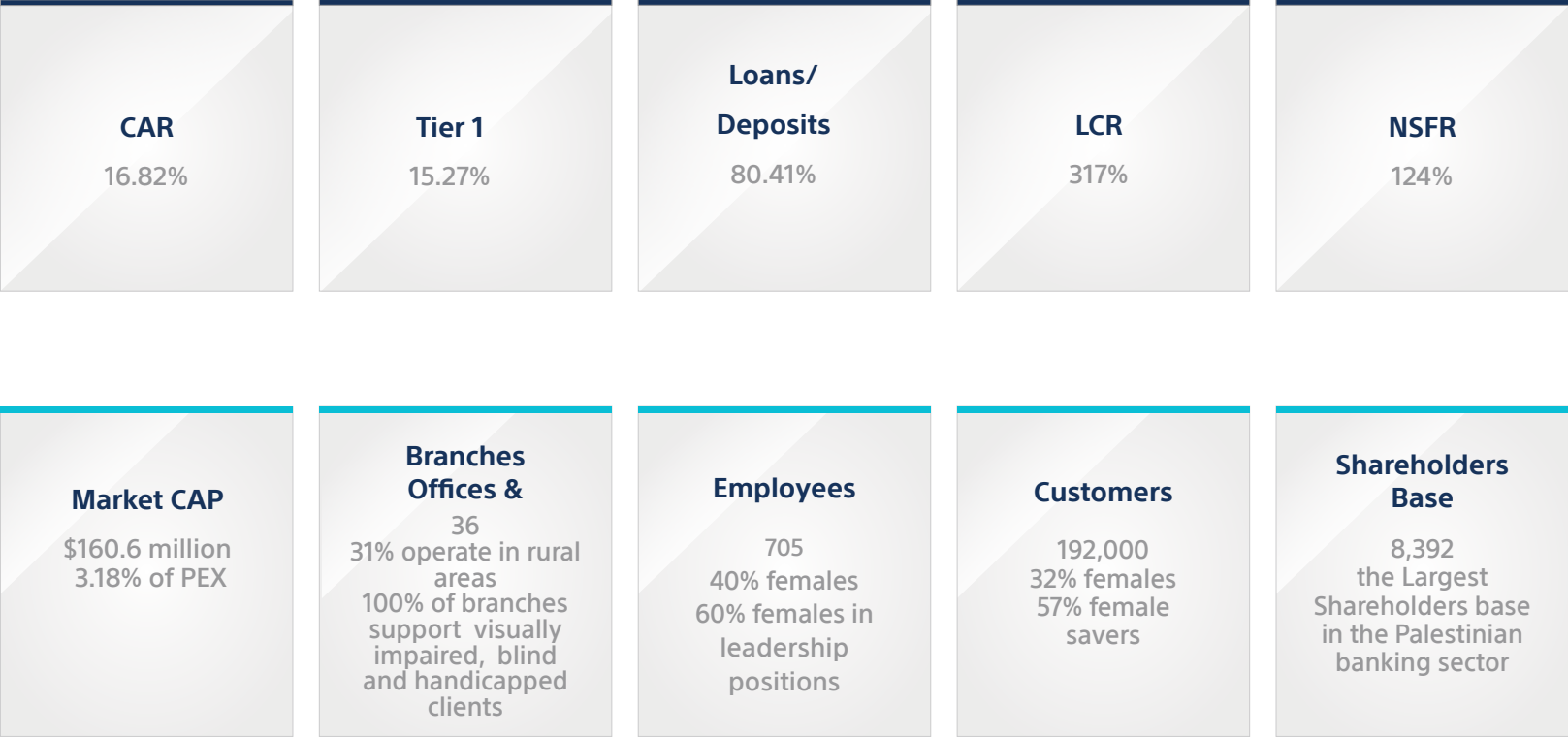
National Islamic Investment Company (NIIC)

The National Bank owns %100 of the National Islamic Investment Company, which was established in 2018. Through NIIC, TNB acquired a direct stake in the Palestine Islamic Bank (PIB) amounting to %25 of its shares.

- Best Profitable Palestinian Bank in 2023
- The Palestinian Bank with the highest Capital Adequacy Ratio of 16.82%
- Strong Liquidity ratio above the regulatory requirements
- Second largest Palestinian Bank in terms of market value of \$160.6 million
- Second largest Palestinian Bank in terms of paid-up capital of \$113.1 million

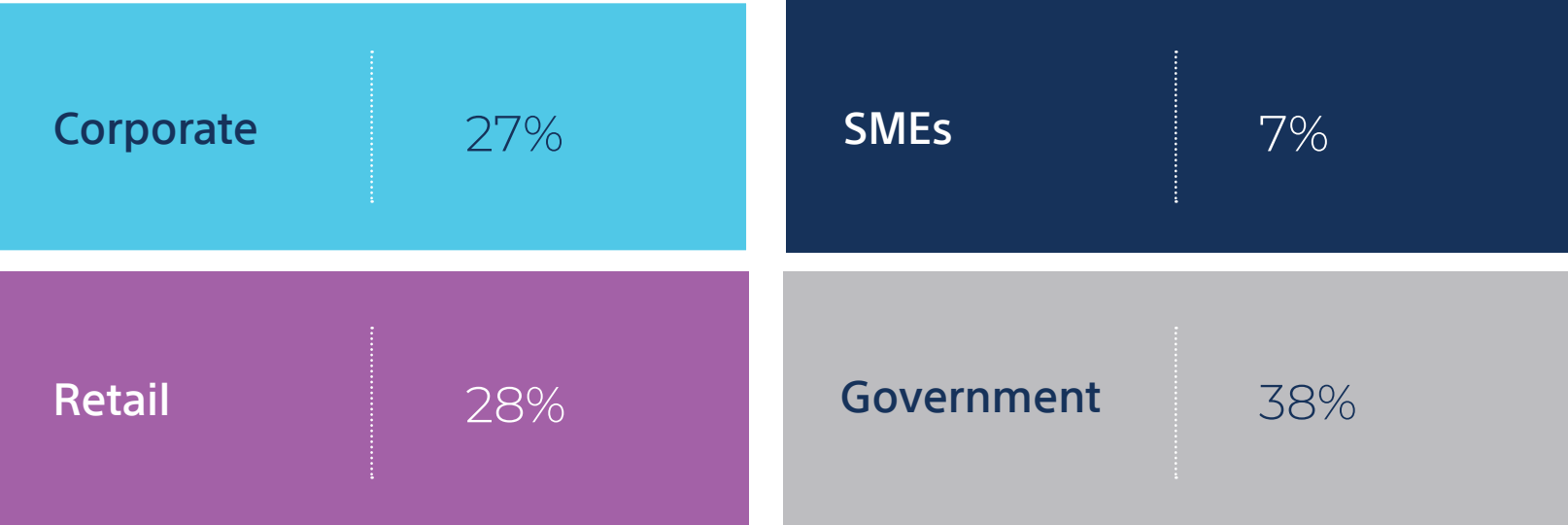
Assets \$1.423 billion	Credit Facilities \$887 million	Customer Deposits \$1.123 billion	NPLs 6.88%
---------------------------	------------------------------------	--------------------------------------	---------------

Net Profit \$1.80 million	ROE 4.14%	ROA 0.51%	EPS 0.02	Operating Cost/Income 75%
------------------------------	--------------	--------------	-------------	------------------------------



▶ LOANS PORTFOLIO

Total Portfolio: \$886 million
Credit Facilities Portfolio



▶ LOANS PORTFOLIO

SMEs Total Gross Portfolio : \$74 million

By Sector

Green	\$1.9 million
Social	\$17.9 million
Industrial	\$10.9 million
Others	\$43.7 million

By Gender

13 %
Female

87 %
Male

▶ WOMEN, YOUTH, KIDS, SMEs,
PEOPLE WITH DISABILITIES

- First bank in Palestine to finance micro enterprises for people with disabilities
- Our branches, ATMs and website support visually impaired, blind and handicapped clients
- Ongoing financial literacy sessions for students in universities and schools
- Financing zero interest rate SME loans of \$3.5 million for women led businesses
- Special banking products for women



- 41% of our savers are women and girls
- Investing in Fintech startups led by innovative Palestinian youth
- Non-financial initiatives for women entrepreneurs in digital marketing and e-commerce



▶ DIGITIZATION AND TECHNOLOGY



- Enrolling the first Digital Service Center of its kind in Palestine which offers a full remote banking experience for clients
- Enrolling the first digital onboarding service in Palestine which includes, savings, current and financial inclusion accounts
- Advanced Online and Mobile Banking Platforms
- High-tech ATM network
- Fully automated retail banking workflow
- Investing in Fintech start-ups led by Palestinian innovative youth
- Ongoing financial literacy on information and cyber security

▶ SUSTAINABILITY

Towards a Sustainable Future in Palestine



TNB's solar park "Noor Jericho"

Main Objectives:

- Ensure Good Governance
- Promote Modern and Sustainable Banking
- Financial Inclusion
- Community Support
- Mitigating Climate Change Risks
- Investing in our Employees

Highlights

- TNB acquired a stake of 1.17 MW in “Noor Jericho” solar park which allows the Bank to fulfil the energy requirements of almost 80% of its operations.
- TNB reduced direct GHG emissions (Scope 1) by 42 tons.
- TNB reduced indirect GHG emissions (Scope 2) by 679 tons.



Sustainability Report 2022



Gender Audit Report



▶ CORRESPONDENT BANKS AND INTERNATIONAL RELATIONS

The National Bank’s network covers all major regional banks in Palestine as well as the world’s top financial institutions. Additional selective correspondent relationships are also maintained in certain countries where Palestine conducts active trading.

The National Bank’s Treasury and Investment Departments work closely with correspondent banks in New York, Copenhagen, Frankfurt and the Middle East to expand the bank’s dominant share of Palestinian trade. The network of correspondents and partnerships includes various first-class international banking and financial institutions, such as Commerzbank, Bank of New York Mellon, MasterCard and VISA.






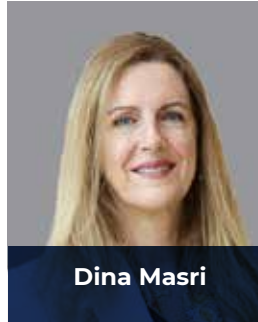

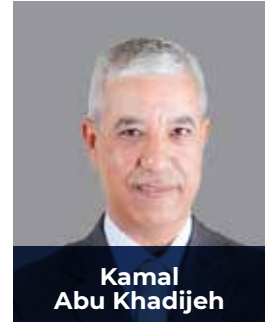
SHAREHOLDERS

Exceeding 8,400 shareholders, The National Bank commands the largest shareholders base in the Palestinian banking sector and attracts the most respected and successful companies and businesspeople to its board.

MAJOR SHAREHOLDERS

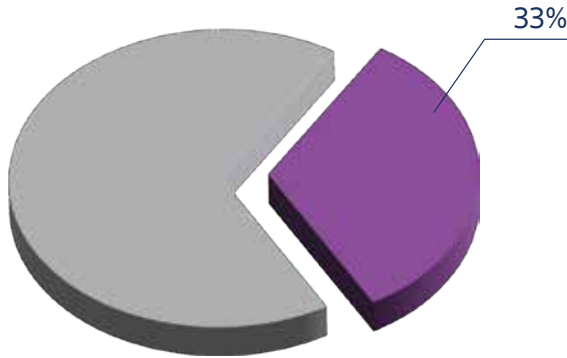
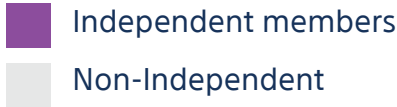
Ownership 19.22%	Arkaan Real Estate Company 21,736,760	Ownership 15.90%	Enterprise Investment Company (EIC) 17,980,729		
Ownership 15.13%	Jordan Commercial Bank (JCB) 17,116,337	Ownership 9.99%	Bank al Etihad/Jordan 11,299,258		
Ownership 6.31%	Mrs. Manal Zraiqa 7,137,253	Ownership 5.88%	Mr. Samir Zraiqa 6,651,918	Ownership 5.78%	Palestine Telecommunication Company 6,536,900

▶ BOARD OF DIRECTORS

 Samir Zraiqa	 Omar Masri	 Manal Zraiqa	 Dina Masri	 Ayoub Zurob	 Kamal Abu Khadijeh
Chairman Chairman of Palestine Investment & Development Company Specialty: Business and Investment	Vice Chairman Managing Director of Edgo Group- Oil & Gas (MENA Region) Specialty: Business, Banking, Investment and Sustainability	Member Chairwoman of Al-Mustaqbal Schools and Zoom Advertising Company Specialty: Business, investment and Women Empowerment	Member Director of Palestine Tourism Investment Co. Ltd. Specialty: Business, Banking and Environmental Studies	Independent Member CEO of Al-Mashareq Insurance Company Specialty: Finance, Risk Management and Governance	Minority Shareholders Representative General Manager of Rasil Express (Fedex) Specialty: Business and Finance

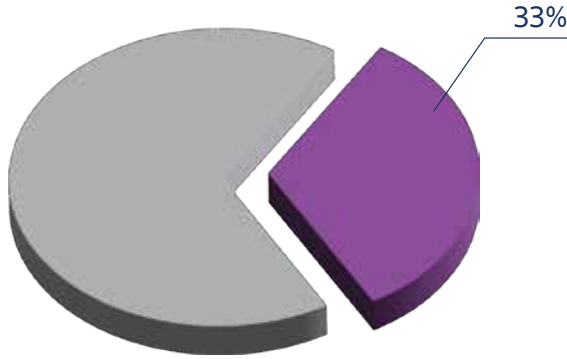
Elected by the General Assembly in 2022 to serve until 2026

BoD Composition



33%
Independent
Members

Gender



33%
Female
Members

▶ EXECUTIVE MANAGEMENT



Salameh Khalil
Chief Executive Officer
Experience: Financial Planning and Strategy, Risk Management, Treasury, Internal Controls, Audit, and Accounting

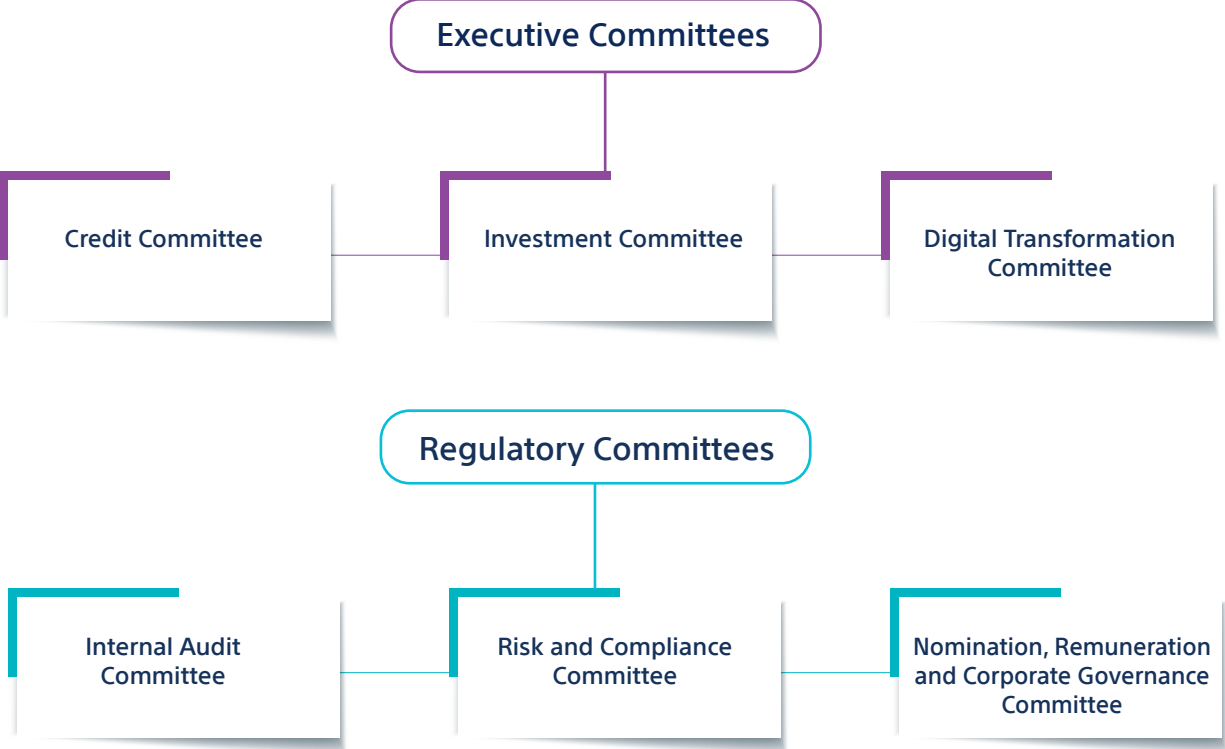
- Represented Paltel on TNB's BoD for 9 years
- Holds a BA in Accounting, Birzeit University
- CPA, CIA, CPFS, MFC
- Joined TNB's Executive Team in 2021

Haitham Najjar Chief Strategy Officer	Joined 2010	Anan Zagha Chief Financial Officer	Joined 2020
Mahmoud Nawahda Chief Operations Officer	Joined 2020	Adel Hassan Chief Technology Officer	Joined 2020
Ayman Dahadha Chief Retail Banking Officer	Joined 2021		

50%
Master

50%
Bachelor

▶ BoD COMMITTEES



▶ POLICIES AND CONTROLS

The National Bank is dedicated to upholding superior standards of good governance to ensure compliance and minimise potential risks. This includes fostering an effective regulatory framework within the Bank's operations and ensuring that all departments adhere to pertinent laws. Therefore, TNB has developed:

- ▶ Stakeholders Rights Policy
- ▶ Shareholder Rights Protection Policy
- ▶ General Framework for Interaction and Communication with Minority Shareholders
- ▶ Whistleblowing Policy
- ▶ Anti-Bribery & Corruption Policy
- ▶ Conflict of Interest Policy

► COMPLIANCE, AML AND CFT

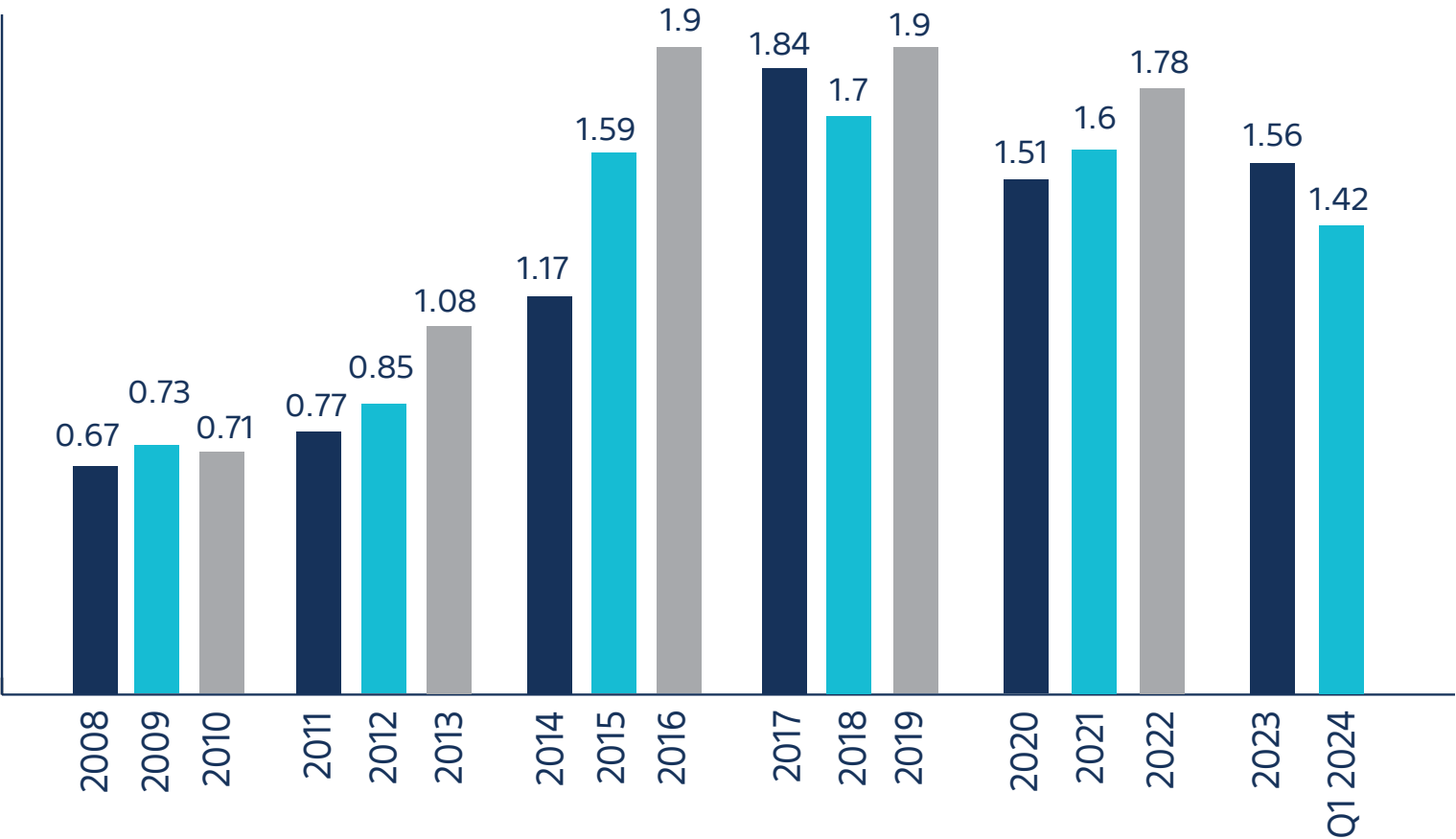
- ▶ Complying with the Palestine Monetary Authority instructions and the Palestinian laws
- ▶ Automated compliance risk management system (RCM)
- ▶ Full automated AML monitoring system
- ▶ 100% of transactions are screened for money laundering on daily basis
- ▶ Periodic AML checks in reference to UN, EU, US-OFAC lists
- ▶ Sustainability- related risks are integrated in the Capital Adequacy assessment

► STOCK PERFORMANCE

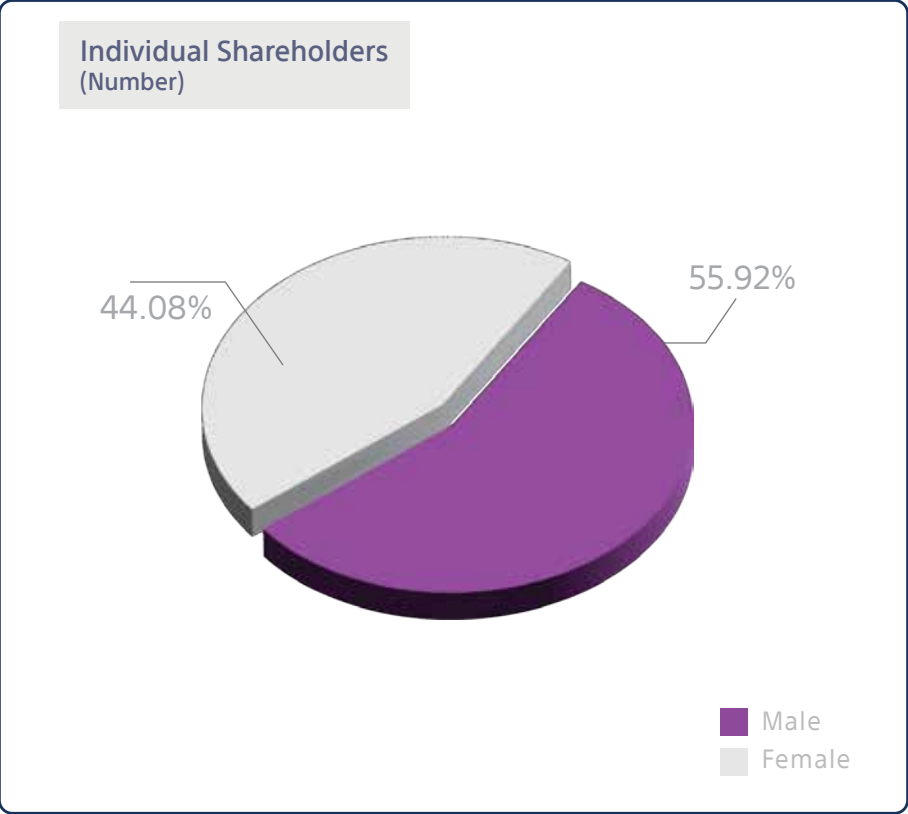
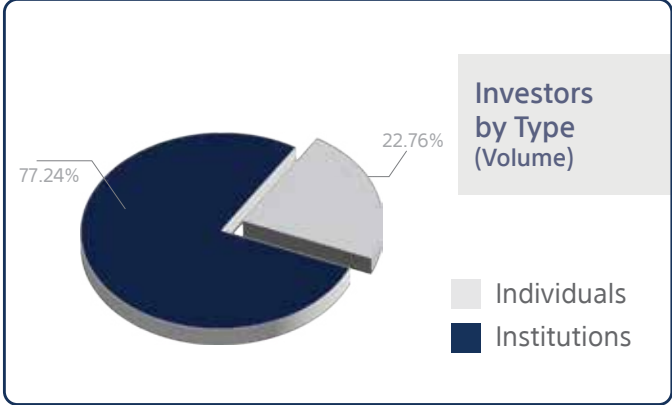
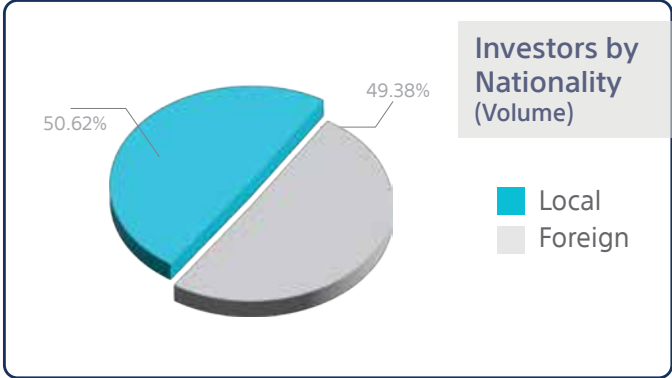
Listed on Palestine Stock Exchange (PEX)
Symbol: TNB
ISIN: PS1006112053
Market Capitalization: \$160.6 million (3.72% of PEX)
Number of Issued Shares: \$113.1 million
Closing Price: \$1.42
EPS: \$0.02

Highest Price Q1 2024	1.60
Lowest Price Q1 2024	1.42
Closing Price 2023	1.56
Closing Price Q1 2024	1.42

Closing Price



▶ SHAREHOLDING STRUCTURE



PUBLIC OFFERINGS & DIVIDENDS

Cash Dividends Percentage	2023	\$5.7 million 5.00%
Stock Dividends Percentage	2022	\$8.5 million shares 8.13%

	2019	2020	2021	2022	2023
Paid-up Capital	\$78 million (after (TNB) acquired a stake of 25% of (PIB))	\$92 million (after acquiring JCB)	\$105 million (after the secondary offering)	\$113.1 million	\$113.1 million
Equity	\$95.6 million	\$119.4 million	\$145.9 million	\$164.6 million	\$172.5 million
Securities Closing Price	1.90	1.51	1.60	1.78	1.56

REGULATORY ENVIRONMENT



Palestine Monetary Authority (PMA)

The Palestine Monetary Authority (PMA) is an independent public institution responsible for formulating and implementing monetary and banking policies, to ensure the soundness of the banking sector and the balanced growth of the local economy.

The PMA primary goal is to maintain monetary and financial stability and promote sustainable economic growth.



Palestine Capital Market Authority (PCMA)

The Palestine Capital Market Authority was established as an autonomous agency by law no. (13) Of the year (2004).

The PCMA aims to create the appropriate environment to achieve stability and growth in the capital market and protect the rights of consumers, by regulating, developing, and supervising the activities of the non-banking financial sectors subject to the supervision of the PCMA represented in the sectors of insurance, securities, financial leasing and financial mortgage.

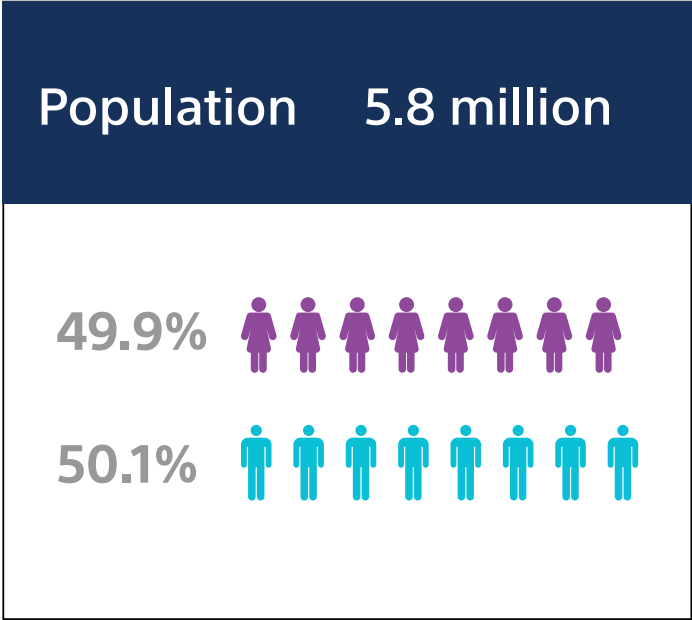
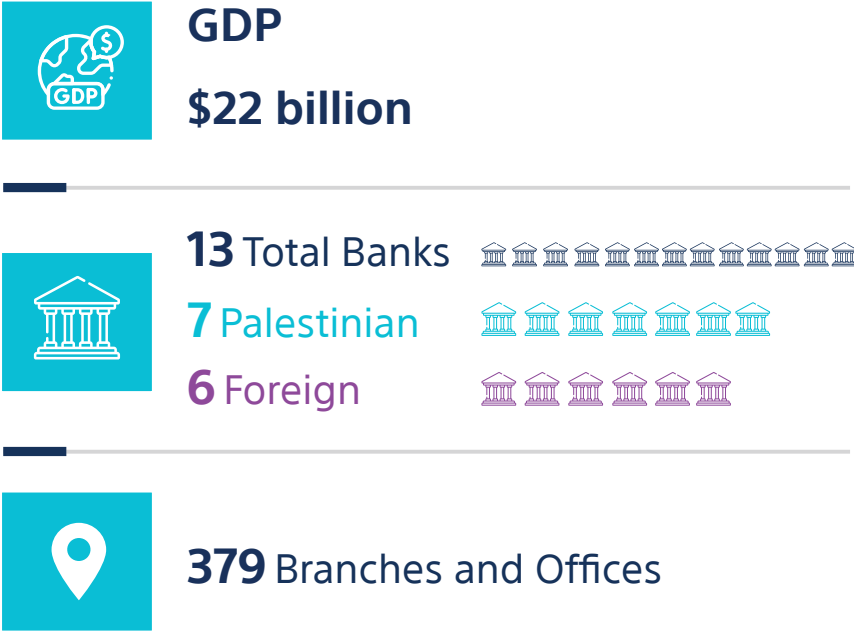


Palestine Exchange (PEX)

PEX was Established in 1995 as a private company aimed at promoting investment in Palestine the PEX held its inaugural trading session in February 1997.

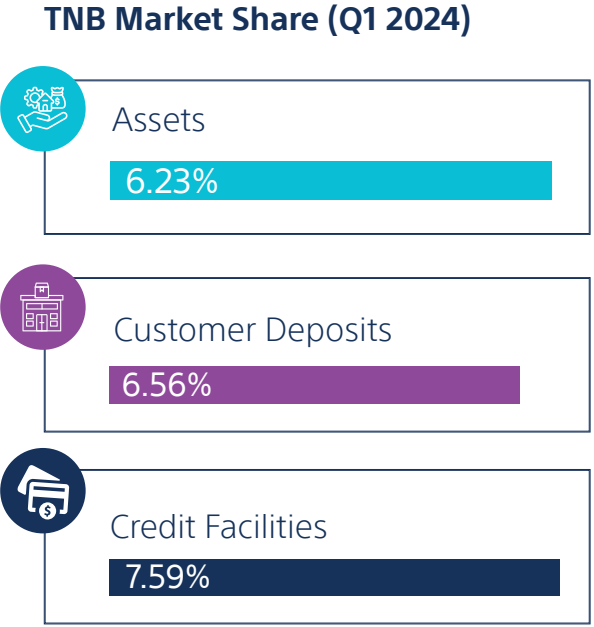
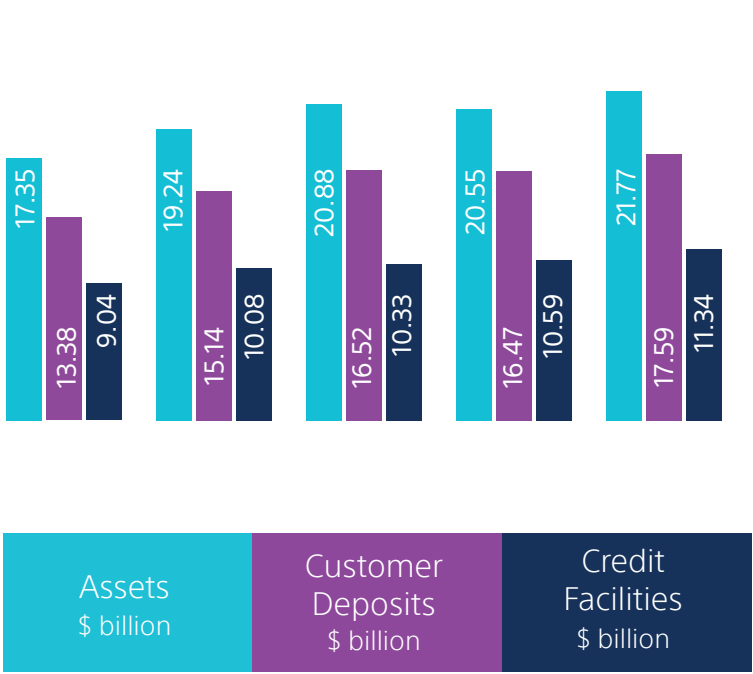
In 2010 PEX transformed itself to become the second publicly traded Arab stock exchange entirely owned by the private sector.

▶ FINANCIAL SECTOR OVERVIEW



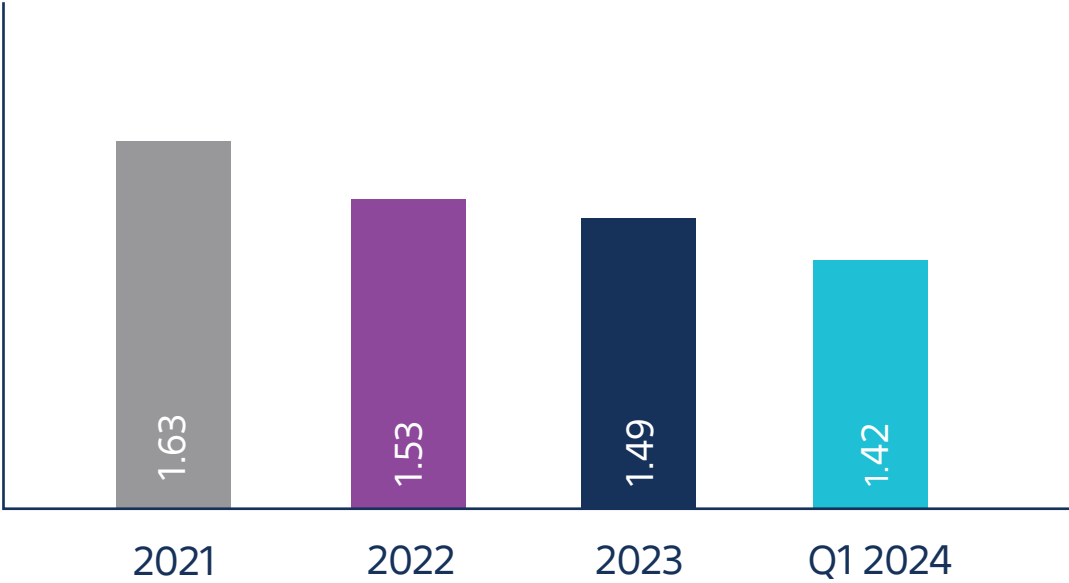
*Palestinian Central Bureau of Statistics (2023)

▶ BANKING SECTOR FINANCIAL HIGHLIGHTS



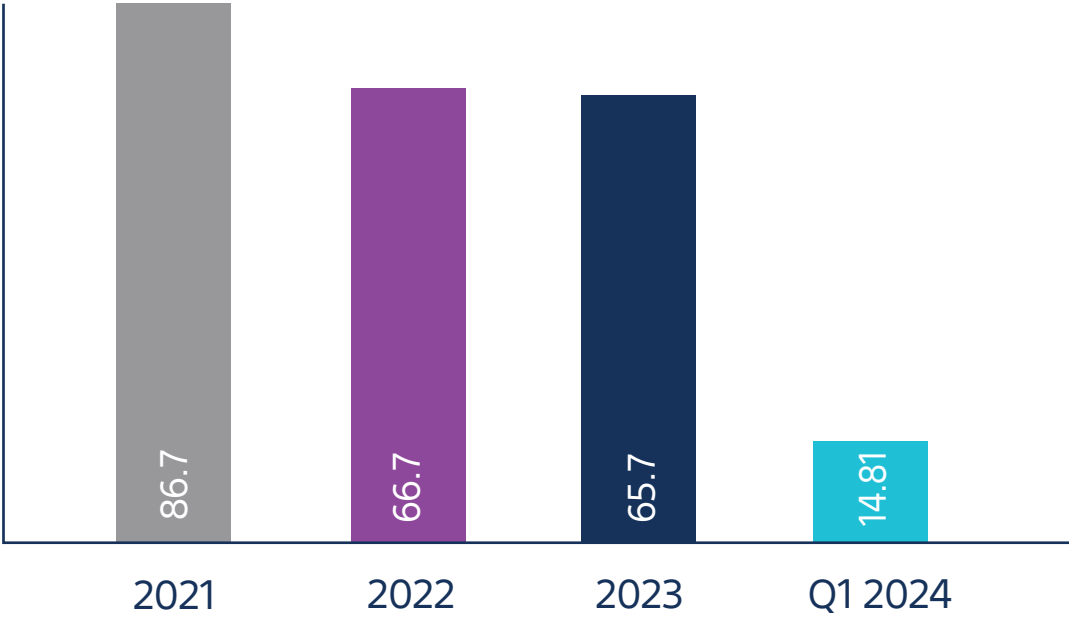
▶ TNB'S FINANCIAL HIGHLIGHTS

ASSETS



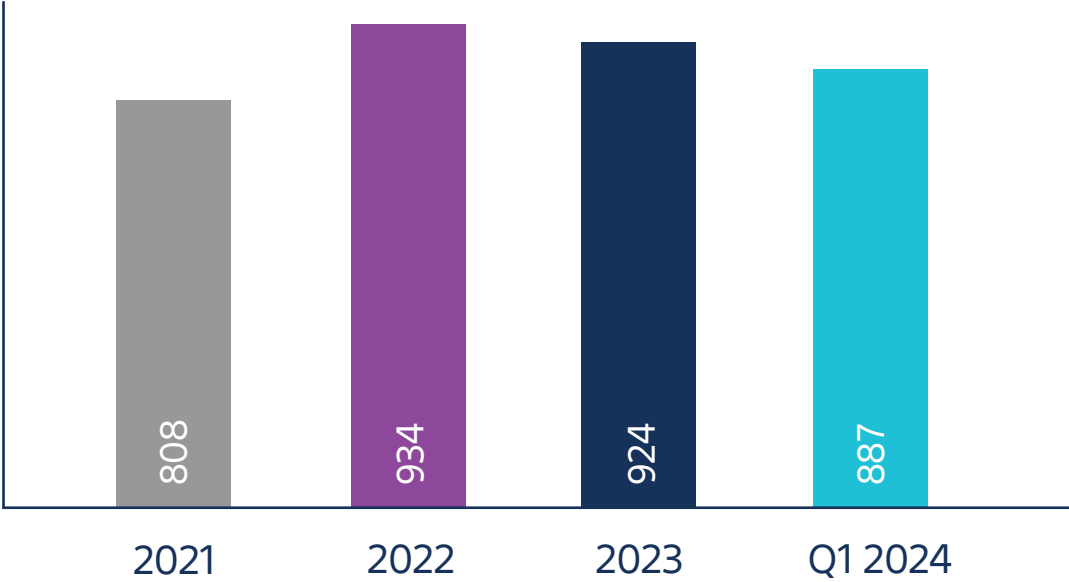
\$1.42 billion

TOTAL REVENUE



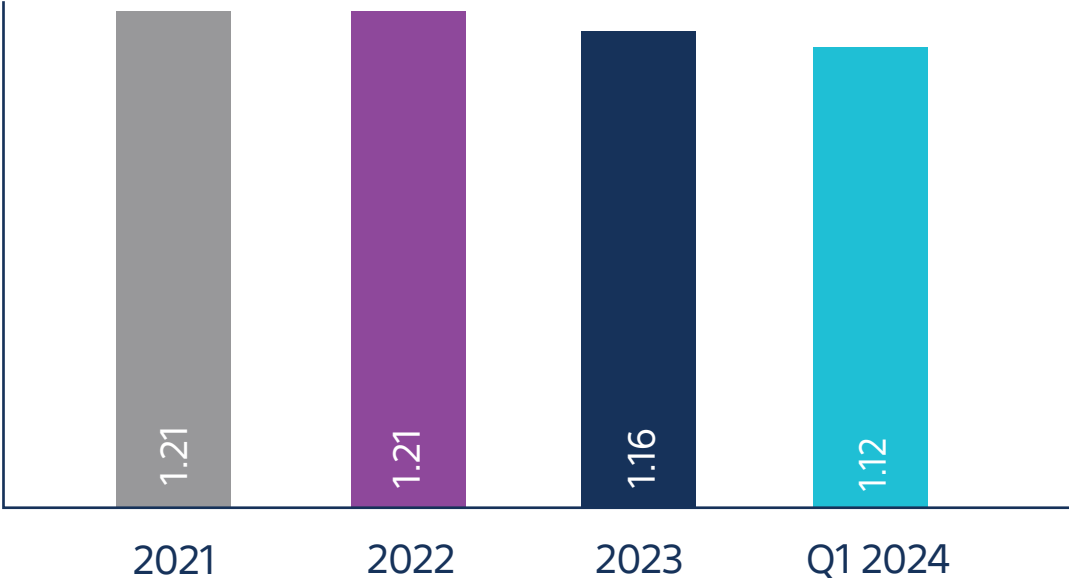
\$14.81 million

CREDIT FACILITIES



\$887 million

CUSTOMER DEPOSITS



\$1.12 billion